

## Rules of procedure Camping le Moulin de Bidounet \*\*\*

### I- GENERAL CONDITIONS

**1- Conditions of admission:** To be admitted to enter, settle and stay on the campsite, you must have been authorized by the manager or his representative. He has the obligation to ensure the good behavior, the good order of the campsite as well as the respect of the application of these rules of procedure. The fact of staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them.

**2- Police formalities:** Anyone who has to stay at least one night in the campsite must first present their identity documents to the manager or his representative and complete the formalities required by the police. Minors unaccompanied by their parents will only be admitted with written authorization from them.

**3- Installation:** the tent or caravan and the equipment must be installed at the location indicated in accordance with the directives given by the manager or his representative. A maximum of two installations and one car are accepted on the site. Any additional vehicle will be parked in the car park at the entrance to the campsite. **The location must be vacated before 12 noon on the day of departure. Beyond this time limit one night will be due.**

**4- Reception desk:**

9am to 12pm and 3pm to 7pm in April, May and October, 9am to 12pm and 2.30pm to 7.30pm in June and September, 9am to 8pm from July 1 to August 31

You will find at the reception desk all the information on the services of the campsite, information on the possibilities of refueling, the sports facilities, the tourist attractions of the surroundings and various addresses which may prove useful.

**5- Royalties:** royalties are paid at the reception desk. Their amount is displayed at the entrance and at the reception desk. They are due according to the number of nights spent in the field. Beyond 7 nights, they are due weekly. Campers intending to leave before the opening time of the reception office must pay their fees the day before. **The payment of a stay signifies knowledge of our regulations and conditions and thus validates the contract. The person making the payment is responsible for informing all potential members of the stay of the conditions of the contract. Any stay interrupted, or shortened (late arrival, early departure) by you, in relation to the dates mentioned on your booking voucher, the entire stay will remain due and you will not be able to claim any refund for the part of the stay not made.**

**6- Noise and silence:** Users of the campground are invited to remain courteous towards the staff and between campers. They are urged to avoid all noises and discussions that could disturb their neighbours. Sound devices must be adjusted accordingly. The closures of doors and trunks must be as discreet as possible.

**Silence is required between 10:30 p.m. and 8 a.m.**

**7- Visitors:** after being authorized by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The camper can receive one or more visitors at the reception. Visitors' cars are prohibited on the campsite.

**8- Animals:** **Animals are not accepted in the rentals.** Maximum: 2 animals per pitch

Dogs and cats are allowed on the campsite under certain conditions: their owner must present the animal's health record and the valid regulatory anti-rabies vaccination certificate. Animals must be identified by tattoo or microchip. Dogs must be kept on a leash and do their business outside the campsite. Dogs and other animals should never be left loose. They must not be left at the campsite, even locked up, in the absence of their masters who are legally responsible for them. Pets are strictly prohibited inside the sanitary facilities. 1st and 2nd category dogs are strictly prohibited within the campsite.

**9- Traffic and parking of vehicles:** Inside the campsite, vehicles must drive at a speed of 10km/h. Motorized traffic is prohibited between **10:30 p.m. and 8 a.m.** Only vehicles that belong to the campers staying there can circulate on the campsite. Parking must not impede traffic or prevent the installation of newcomers. **It is strictly forbidden to recharge electric vehicles at the campsite's electric terminals.**

**10- Dress and appearance of the facilities:** everyone is required to refrain from any action that could harm the cleanliness, hygiene, appearance of the campsite and its facilities, in particular sanitary facilities. It is forbidden to throw waste water on the ground or in the gutters. Caravanners must empty their waste water in the facilities provided for this purpose. Household waste, waste of any kind, papers must be placed in the trash cans.

Washing is strictly prohibited outside the bins provided for this purpose. Hanging clothes should never be done from trees. Plantings and floral decorations must be respected. It is forbidden for the camper to plant nails in the trees, to cut branches, to make plantations. It is also not permitted to delimit the location of an installation by personal means or to dig the ground. Any degradation committed to the vegetation, the fences, the ground or the facilities of the campsite will be the responsibility of its author. The location that will have been used during the stay must be maintained in the state in which the camper found it on his arrival in the premises.

## 11- Security:

- a) **Fire:** open fires (wood, coal, etc.) are strictly prohibited. (AM.PM N°2018-92 dated 25/04/2018) Stoves must be kept in good working order and not be used in hazardous conditions.

Collective barbecues must be extinguished at 10 p.m., ensuring that there are no embers left that could be dispersed in the event of wind during the night. In the event of a fire, notify management immediately. A first aid kit can be found at the reception desk.

- b) **Theft:** the management is responsible for objects deposited in the office safe and has a general obligation to monitor the campsite. The camper retains responsibility for his own installation and must report to the manager the presence of any suspicious person. Users of the campsite are invited to take the usual precautions to safeguard their equipment.

**12- Games:** no violent or annoying games should be organized near the facilities. Children should always be under the supervision of their parents.

**13- Dead garage:** unoccupied equipment may not be left on the ground, except with the agreement of the management and only at the location indicated. A fee, the amount of which is displayed at the office, will be due for the dead garage.

**14- Display:** These rules of procedure are displayed at the reception desk. It is given to the customer at his request.

**15- Violations of the rules of procedure:** in the event that a resident disturbs the stay of other users or does not respect the provisions of these rules of procedure, the manager or his representative may orally or in writing if he deems it necessary, give formal notice the latter to cease the troubles. In the event of a serious or repeated violation of the rules of procedure and after formal notice by the manager to comply with them, the latter may terminate the contract. In the event of a criminal offence, the manager may call on the police.

## II- SPECIAL CONDITIONS

- 1- Anyone entering the campsite must be able to attest to civil liability insurance for damage caused to third parties.
- 2- The number of occupants on the site is limited to six people for a maximum of two installations (additional tent or gazebo) and a car.
- 3- In the case of a non-family group, additional occupants will not be accepted other than those registered when registering the stay. The bringing together of undeclared people together when renting the site, as well as the replacement of users by other users, are de facto excluded.
- 4- It is strictly forbidden to use the sanitary facilities for cooking, sleeping, hanging laundry or any other action that may affect the proper use, hygiene and tranquility of the premises.
- 5- The swimming pool is exclusively reserved for the use of campers, under their responsibility. Swimming is unsupervised. For reasons of hygiene, only swimming trunks are authorized for swimming (no shorts or bermuda shorts). **Children are under the responsibility of their parents.**

These regulations have been established, under the aegis of the Ministry of Tourism, with the partnership of the Department of Competition and Repression of Fraud, the F F C C, representing users, and the FNHPA, representing the profession.

Mayor, Romain Lopez